

# IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

## NOTICE OF ARSENIC MAXIMUM CONTAMINANT LEVEL (MCL) VIOLATION

The ELVD water system recently violated a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we are doing to correct this situation.  
(name of water system)

We are required to monitor your drinking water for specific contaminants on a regular basis. Test results for the sample(s) collected on 4/4/2019 showed an arsenic level of .059 mg/L. The average level of arsenic over the  
(date) (level and units)

last year was .015 mg/L.  
(level and units)

This average is above the enforceable maximum contaminant level (MCL) of 0.010 mg/L.

### What does this mean?

**This is not an emergency.** If it had been, you would have been notified immediately. However, *some people who drink water containing arsenic in excess of the MCL over many years could experience skin damage or problems with their circulatory system, and may have an increased risk of getting cancer.*

### What should I do?

It is not necessary to use alternate water; however, if you have specific health concerns, please contact your health care professional. General health related questions may be directed to Dave Gordon of the DES Environmental Health Program at (603) 271-4608.

**Steps We Are Taking:** Meeting held with WSO to understand the reason for the current level being above the allowable limit. Discussion being held with DES on 6/4/2019 to discuss current and future steps to correct / reduce this chemical impact to our system. Dependent on the discussions being held with DES and WSO, our current media for Arsenic absorption will undergo its system changeout or an alternate method will be utilized for treating the water. Further quarterly testing will be occurring as we move forward with this matter.  
(describe corrective action such as hiring a consultant, investigating treatment options, etc. )

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We anticipate resolving the problem within 30 days. For more information, please  
(estimated time frame)

contact Joe Damour of WSO Plus, Inc. at 603-428-3525  
(name of water system contact) (system or company) (telephone #)

or 405 Flanders Rd. Henniker, NH 03242.  
(address)

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*